

Quality, Environment and Safety Policy

The management of VETRO DUE S.r.l., with a view to providing a customer-oriented service combined with the constant improvement of company results, has set the objective of tenaciously pursuing the highest possible quality level in all areas and factors influencing the development of society: people, processes, services and management.

Added to the quality of the product, as an equally priority purpose, is the quality of customer service, understood as the optimization of company technical resources, product quality controls, customer assistance and response times, as well as greater attention to communication aspects in the promotional and commercial field.

The Management is aware that, in the current socio-economic context, environmental protection cannot be ignored in order to achieve business objectives, and therefore establishes policies and programs aimed at guaranteeing the development of its production activities in a sustainable manner for the environment.

For this purpose VETRO DUE S.r.l. is committed to pursue a reasonable constant improvement in environmental efficiency, as well as quality, through the systematic analysis of the environmental effects of its activities and the definition of improvement objectives.

Furthermore, the Management has established, implemented and maintained a policy aimed at safety at work, in order not only to guarantee safe and healthy working conditions but also to continue in a synergistic way towards continuous improvement with the quality of products and services and environmental sustainability.

Mandatory conditions to guarantee these results are:

- Continuous attention to compliance with the customer's requirements and expectations, even if they are implicit or explicit;
- Full compliance with the legal and regulatory provisions in force, with particular reference to those on environmental matters, applicable to company activities;
- Professionalism, knowledge, competence, awareness of their role and sense of responsibility towards quality and the environment on the part of the staff;
- High reliability of the equipment and materials used in the product manufacturing process;
- Preventive evaluation of the potential effects on quality and the environment of all new activities, products and processes;
- Protection of workers' health and safety with a continuous commitment to eliminating dangers and reducing risks;
- Commitment to the prevention of accidents and occupational diseases;
- Involvement of workers and consultation of their representative and trade union representatives;
- Adoption of the necessary provisions to reduce any negative environmental impact, with particular reference to:
 - reduction of the production of waste deriving from processing or packaging, where possible, otherwise ensuring correct differentiation, management and disposal;

- optimization of energy and water resources consumption;
- control and prevention of polluting emissions and in particular greenhouse gases;
- adoption of the necessary measures to prevent accidental events and manage environmental emergencies;
- improvement of the environmental performance of products, from a life cycle perspective;
- Continuous improvement of processes, to increase customer satisfaction and levels of environmental protection and pollution prevention, adopting, when possible, the technologies with the lowest environmental impact available;
- Involvement of suppliers of goods and services in its policy, in order to increase environmental and quality performance in its value chain;
- A sense of relationships and involvement of people, which stimulates them to carry out their tasks with the aim of fully satisfying the need for corporate quality and environmental protection;
- Verify that the subcontractors' activities are carried out in compliance with the regulations on health and safety protection and environmental protection;
- Periodically analyze company risks and opportunities according to "risk based thinking", in order to implement everything possible to guarantee business continuity and process efficiency.

A particular range of products created by VETRO DUE S.r.l. in addition, it imposes further specific objectives on which the Management's commitment is focused in order to place high quality products on the market which, in commercial transactions, guarantee at all times the correctness of the quantitative determinations carried out in compliance with the applicable legal requirements.

This is accomplished through the achievement of the following strategic objectives defined by the Management:

- Compliance of the management system with the applicable requirements of the UNI EN ISO 9001:2015 standard with reference to the specific requirements of module D1 of the MID Directive 2014/32/EU.
- Compliance of the management system with the applicable requirements of the UNI EN ISO 45001:2023 standard in order to improve health and safety in the workplace.
- Compliance of capacity measurements marked with the cl lines and to the brim with the applicable legal requirements, applying the inspection and control procedures on the product envisaged by your quality management system.
- Correctness of the activities carried out according to good professional practice and the applicable OIML documents.
- Traceability of measurements, both as regards tests, measurements and internal inspections, and as regards the measurements materialized by manufactured products, through a regulation of legal units of measurement in the SI system.
- Interfacing and continuous discussion with the bodies and bodies responsible for control, verification and surveillance activities in the field of legal metrology.
- Continuous improvement of internal management and, through it, of the efficiency and effectiveness of the organization.
- Increased staff involvement through awareness of objectives, knowledge of legal metrological requirements and motivation.

The Management therefore undertakes the commitment to pursue the Policy, stated above, satisfying the obligations deriving from the approved organizational and quality system, ensuring the availability of the necessary resources and ensuring that it remains adequate, effective and efficient.

All this aspects will be achievable with the collaboration and motivated and continuous commitment of all company structures and suppliers.

The Policy is communicated and shared with interested parties, exposed and available as documented information.

Parma, 13/06/2024

La Direzione VETRO DUE s.r.l.

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